

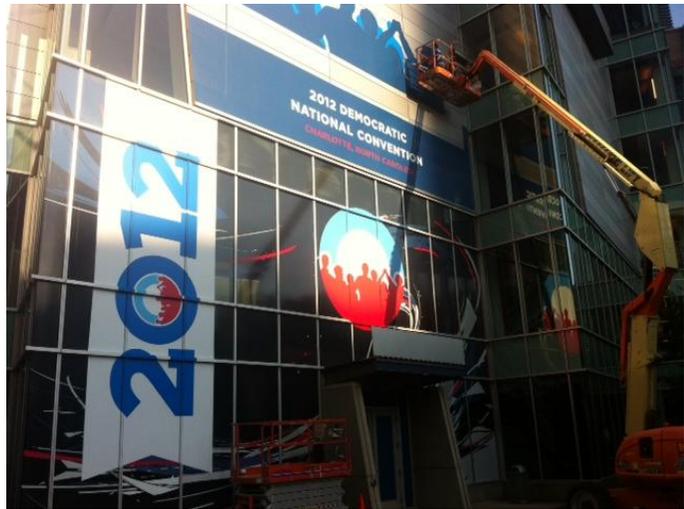


DNC GREEN TEAM VOLUNTEER INFORMATION

Thank you for signing up as a Green Ambassador with the 2012 DNC Green Team!

We are looking forward to having you as a part of this historic event in Charlotte, North Carolina. As part of the Green Team, you will serve to educate Convention Attendees on sustainable practices, sharing your knowledge with visitors and delegates worldwide. This is an exciting opportunity to be a vital part of the DNC success and provide an invaluable community service for North Carolina.

We have provided the following information to our team as a helpful guide in making your transportation and accommodations plans. In addition, we have included online resources with more information on DNC security guidelines, schedules, and what to expect during your volunteer shift. Please feel free to contact Stacey Spiegel, the DNC Volunteer Manager at 310-593-3087 with questions or concerns.



Please remember that this is a high-profile, high-security event and in order to participate, the DNC Green Team Volunteers must adhere to national security restrictions and convention protocols at all times while at the Convention venues. If for some reason you are unable to fulfill your position or you require special accommodations, kindly contact us in advance so we may make proper arrangements.

We want to thank you for your dedication and service and hope that this experience is one that you will treasure for a lifetime.

GREEN TEAM VOLUNTEER TRAINING

All Green Team Volunteer Ambassadors must complete training prior to their scheduled shifts. If you were unable to attend the in-person training or online Webinar, we have a recording of the training available through a link. This link however will expire on Sunday September 2, 2012 in the afternoon.

<http://shoutkey.com/blurt> (The password for the recording is 2012)

If you were unable to review the Webinar and need to be issued an additional link you must email your request to volunteer@threesquaresinc.com

Please remember that as a Green Team Ambassador your role is to EDUCATE the attendees! For some, this is the first time they will have seen an Eco-Station especially a public setting. Many delegates will learn about composting from their DNC experience and YOU play the most vital role in their first impression. This is a tremendous opportunity to directly impact sustainable practices through outreach education.



The Eco-Station contains three receptacles labeled: Compost, Recycle, and Landfill. Please make sure to review the Webinar so you are ready to guide attendees. Prior to the shifts we will remind everyone of the Eco-Station disposal guidelines.

[THE DNC GREEN TEAM ONLINE RESOURCE](#)

The DNC Green Team volunteer information is available at <http://dncgreenteam.eventbrite.com/>

Included on this online sign-up is a Volunteer Frequently Asked Questions page that provides some helpful answers to the most common questions regarding volunteering with the DNC Green Team.

The following DNC websites are great resources for information and updates about the convention. There is also a free mobile application available. **Download the "DNC 2012" app so you can be a part of history during the 2012 Democratic National Convention. The app is available now for iPhone, iPad and Android devices.**



www.charlottein2012.com
www.demconvention.com
www.attdnc.co/mobile

[VISITING CHARLOTTE](#)

There are three accessible Visitor Info Center locations, two in Center City and one at Charlotte Douglas International Airport. And while knowledgeable staff operates all three sites, Charlotte's call center (800-231-4636) can also assist with expert advice during the planning process.

Charlotte Visitor's Info Center 800-231-4636



City of Charlotte/Mecklenburg County Information (704) 353-1000
Police Information *always dial 911 in the case of an emergency (704) 377-3600
AAA (Emergency Road Service) 704) 377-3600

Charlotte Douglas International Airport

www.cltairport.com

5501 Josh Birmingham Parkway

Charlotte, NC 28208

(704) 359-4027

HOURS: Monday - Sunday, 7:45AM - 11:00PM

Airport Ground Transportation

All ground transportation is located on the curbside of the lower Baggage Claim level of the terminal with the exception of bus service which is provided by Charlotte Area Transit System (CATS) and picks up in front of Zone D Baggage Claim. The Sprinter bus is an ideal option for getting from the airport to Charlotte.

GETTING AROUND CHARLOTTE DURING THE DNC

Undoubtedly, Uptown Charlotte and the surrounding areas will experience a tremendous traffic burden. We encourage volunteers to use public transportation whenever possible as during the DNC, there will be many street closures, lots of traffic, no parking at the venue, and it's environmentally-friendly! Luckily, there is lots of great public transportation available in and around Charlotte and plenty of online resources to help you plan your travel routes. In addition, Charlotte has a bike-share program at <http://charlotte.bicycle.com>

DNCINFO.CHARLOTTENC.GOV

The City of Charlotte has a new interactive map for street closures, public transit access, vehicle checkpoints, speakers' platforms and more during the DNC. There is also a printable version of street access map. DNCinfo.CharlotteNC.gov

It is recommended that if you are driving from outside Charlotte that you park at the nearest Light Rail Station. Please remember that many people attending the convention are also taking this mode of transportation into Uptown Charlotte so parking will be crowded. Allow yourself plenty of time to find parking accommodations. The following is information on the Public Transportation options available:



LYNX Blue Line Light Rail

Best For

The first rapid transit system for North Carolina, Charlotte's initial phase of the light rail connects South Charlotte with Center City museums, entertainment, nightlife, sporting events, and more.

Service

Running ten miles south parallel to I-77 and South Boulevard, the 10 mile South Corridor line operates seven days a week from 5am to 1am serving 15 stations.

Cost

\$2 each way. Children under five ride free and youth grades K-12 ride for \$1.
(704) 336-RIDE



Sprinter Bus

Best For

The new hybrid-electric Sprinter is the go-to green connection from Center City to Charlotte Douglas International Airport with stops in several central locations.

Service

The Sprinter Bus runs every 20 minutes during weekdays and every 30 minutes during nights and weekends, with stops at convenient locations within Center City..

Cost

\$2 each way. Children under five ride free.
(704) 336-RIDE



Gold Rush

Best For

These rubber-wheeled trolleys resemble historic streetcars and provide routes that run up and down Tryon Street and west along Trade Street.

Service

The Gold Rush trolleys stop at marked bus stops at eight and fifteen minute frequencies from 7:00 a.m. to 6:30 p.m. Monday through Friday.

Cost

Free.
(704) 336-RIDE



Charlotte Area Transit System (CATS) Bus Service

Best For

CATS currently operates more than 40 county-wide bus line routes and transports over 18 million passengers a year.

Service

Providing service options from 5:00 a.m. to 2:00 a.m., plentiful and recognizable stops are located throughout the city.

Cost

\$2 each way. \$2.75 each way for Express Routes. Children under five ride free and youth grades K-12 ride for \$1.
(704) 336-RIDE

ACCOMMODATIONS

There are several housing options available in Charlotte during the DNC. The official online travel resource "Charlotte's Got A Lot" is a convenient resource for accommodations as well as places to eat and things to do, and general information. Visit www.charlottesgotalot.com for more info.

- Popular travel sites also have lodging available at all price ranges in Charlotte and surrounding areas.
 - Expedia.com

- Priceline.com (Super 8 Motel in Rock Hill has a 20% sale for the week of the DNC and offers free breakfast)
- Hotels.com
- Hotels in Gastonia and Rock Hill are less expensive and are only roughly 20 minutes away from Charlotte.
- Many volunteers are choosing an alternative to hotels and renting available rooms in houses. Several websites offer these options.
 - DNCRental.com
 - uptowncharlottepropertymanagement.com/dnc-rentals
 - dncdigs.com/
 - 2012dncrental.com/

GREEN TEAM VOLUNTEER SHIFT

WHAT TO EXPECT ON THE DAY YOU ARE SCHEDULED



VOLUNTEER CHECK-IN ROUTE

General volunteer check-in will take place in the pre-function space of the Crown Ballroom in the Convention Center

Regardless of which shift you signed up for, EACH DAY all Green Team Volunteers will report to the Green Team Volunteer Check-In Table located in the Nascar Hall of Fame Building in the Convention Center. Please come to the entrance on the corner of East Stonewall Street and S. Brevard Street.

If you are taking the Light Rail, Stonewall Station is the last public stop and only a few blocks away from the Volunteer Check-In.

To Find the Google Maps Location:
Nascar Hall of Fame
400 East Martin Luther King Jr. Blvd
Charlotte, North Carolina 28202

(Enter on South Brevard Street)

Again, please make sure that you arrive on time, or better yet, plan on arriving a few minutes early. We must adhere to strict security timeframes for checking in volunteers. You will be escorted from the Volunteer Check-In to your assigned venue. For those reporting to the Stadium or Arena locations, we will be walking a few blocks.

SECURITY & IDENTIFICATION

All verified volunteers will be issued security credentials at the time of check in. You will need to get a new security credential for each day that you are working. Kindly keep in mind that unlike many other large scale, or high-profile events, this event requires adherence to national security protocols at all times while at the venues. This means that you must visibly wear your security credentials AT ALL TIMES. Do not take off your credentials or carry it in your bag or pocket. Do not give your credentials to anyone else. The credentials are non-transferrable and are only valid on the day issued for the venue indicated.

** . As DNC Green Team Volunteers you are expected to comply with all security restrictions. Anyone who does not adhere to the security restrictions will lose their security credentials and be escorted out of the venue.

Make sure that you check in with Stacey Spiegel, Volunteer Manager when you arrive. Please bring your Passport, State Issued ID Card, Driver's License, or US. Military ID. All other forms of identification will not be accepted. You MUST have one of these accepted forms of identification on you at all times. No one will be issued security credentials without proper ID.

Once you are checked-in please wait to be escorted to your assigned location.

Please review the following security list of approved and restricted items. Please be advised that Security reserves the right to refuse entry of any person or items at their discretion.

Please see this available list of Prohibited Items:

<http://www.demconvention.com/about/community-credentials/#Prohibited>

Additional Information from the DNCC:

ADA/Accessibility Information

The DNCC is steadfast to its commitment that all guests receive the highest possible service, and to that end, the DNCC is committed to providing our guests with accessibility needs equal access and participation under the Americans with Disabilities Act. For more information, please contact ADASeating@DemConvention.com.

Items to Bring

We strongly encourage everyone coming to the stadium to stay well hydrated and bring disposable water containers and snacks for the wait in line. Food and drinks will be available for purchase inside the stadium at the concession stands, and we suggest you bring both cash and debit or credit cards to purchase items. We also suggest that you wear sun screen and/or a light rain jacket (weather dependent).

MEALS

Unfortunately because of strict security, we are not permitted to bring food inside any of the venues. We have been allowed to bring pre-packaged snacks that will be available to the volunteers. Please feel free to bring an empty disposable water bottle. There are drinking fountains onsite as well as many food vendors. Please bring cash with you if you decide to make a purchase.

DRESS

The most important thing to consider with regards to green team attire is to wear comfortable closed-toe shoes. Tennis shoes are acceptable. You will be given a DNC Volunteer T-shirt when you check-in. We are limited in the number of available shirts so regardless of the number shifts you are working, unfortunately we only have one shirt per volunteer. We recommend that you arrive wearing something lightweight and comfortable that you can wear underneath your DNC shirt. Because of security restrictions we do not have access to a volunteer break room, therefore ANY personal items you are bringing with you need to be carried on your person at all times. We recommend that you bring a fanny pack or small, light bag to hold your personal items. Please keep these restrictions in mind when deciding what to bring.

The dress code for delegates during the Convention Center and the Arena is business attire. Therefore we recommend that you choose to wear comfortable business-casual pants when on duty. You will be inside for the duration of these positions.

On Thursday September 6, 2012, volunteers can wear more casual attire as you would for an outdoor sporting event. Jeans and long shorts are acceptable. Again, comfy shoes are a must! Each Eco-Station at the Stadium will be under a roofed area but will still be considered to be outside. Most stations are located near the high-traffic vendor areas and are covered.

BREAKS

We want all of our volunteers to enjoy their shifts and maintain their safety. We will be providing breaks throughout the duration of your shift. However, if at any time you experience any sort of health concern, please let the Green Team Staff know as soon as possible. Your safety is our top-priority. We have requested chairs for the Eco Stations at each venue, however at this time; we are unable to confidently confirm whether we will be able to provide such accommodations. If we are given a limited number of chairs, elderly volunteers and those with health conditions will be given chairs first. We hope we have your cooperation and understanding that we want all of our volunteers to have a safe and enjoyable experience.

WEATHER

Because Charlotte has unpredictable weather during this time of year, we recommend that you check the weather predictions close to your scheduled shift. Please keep in mind that umbrellas are not permitted at the venues; therefore we recommend a light jacket that can be tied around your waist or a disposable poncho for when you are walking from the Convention Center to your shift location.

Average temperatures in September for Charlotte, NC are between 83 degrees F (Hi) and 73 degrees F (Lo).

Thank you and again we are looking forward to seeing you at the Charlotte DNC 2012!

If you have any other questions or concerns, please feel free to email volunteer@threesquaresinc.com or call Stacey Spiegel at 310-593-3087.